



CHEROKEE COUNTY ELECTRIC COOPERATIVE ASSOCIATION

Rusk
 29880 US Hwy 69 N
 Rusk, TX 75785
 Phone: 903-683-2248
 Fax: 903-683-5012

Office Hours
 M-F 8:00 a.m. - 5:00 p.m.
 Toll Free: 1-800-992-4280
 Website: www.cceca.net
 Payments: 1-844-326-5710

Chapel Hill
 11022 State Hwy 64 E
 Tyler, TX 75707
 Fax: 903-566-4501

Account #	Name	Meter #	Service Address	Due Date
12-345	JOHN Q SAMPLE	00000	123 SOME NICE PL	04/17/23

Service Period From To	# of Days	Meter Readings		Multi	Metered kWh	Demand Reading	Demand Actual	Demand Billed	Rate
		Previous	Present						
02/13/23 03/15/23	30	37071	38696	1	1625				000

Message Center:

CCECA is in the process of changing out our electric meters. This is a multiyear project. We are starting in the Wells area and working our way to Winona. Check out our website (www.cceca.net) to see when we will be in your area.

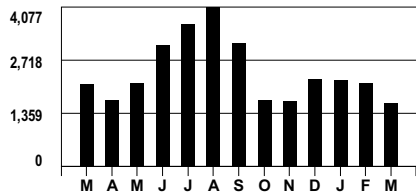
To Report A Power Outage Call

903-683-2248 or 1-800-992-4280

From the number we have listed for you: 903-859-3796

	Current	Previous	Last Year
Days Svc	30	29	28
kWh	1625	2151	2124
Avg kWh	54	74	76

Electricity Use Over The Last 13 Months



Previous Amount Due \$273.64
 Thank You For Your Payment -\$273.64

New Charges:

Base Charge \$20.00
 Energy Charges (0.1293490 x 1625 kWh) \$210.19
 *PCRF (\$0.020000 x 1641 kWh) \$32.82
 1 Residential LED 16 \$10.74
Total Current Electric Bill \$273.75

Current Amount Due By 04/17/23 \$273.75

*Effective as of July 2021, an adjustment of .0075 has been included in the Power Cost Recovery Factor (PCRF) to recover the power cost associated with winter storm Uri.

- Billing questions: 903-683-2248 M-F 8:00 a.m. - 5:00 p.m. or 24-hour Automated Bill Info & Pay: 1-844-326-5710.
- **Previous Unpaid Balance** – The due date indicated on this statement is for the current month’s bill only and does not apply to previous amounts due. Previous amounts due are due immediately to avoid termination of service.
- **Total Current Electric Bill Due** – Payment is due on or before the due date.
- **To avoid a 5% late payment charge on the current bill, payment must be received by 5:00 p.m. on the due date.**

Please detach and return bottom portion with payment. Retain top copy for your records.

TX01490B



CHEROKEE COUNTY ELECTRIC
 COOPERATIVE ASSOCIATION
 PO BOX 257
 RUSK TX 75785-0257

Return Service Requested

Account #	Due Date	Total Amount Due
12-345	04/17/23	\$273.75
Telephone #	Billing Date	After Due Date Pay
000-000-0000	03/27/23	\$287.43
Cycle	BC	Enter
0	0	Amount Paid

*****SNGLP



JOHN Q SAMPLE 1
 123 SOME NICE PL 1
 ANYWHERE TX 12345-6789



CHEROKEE COUNTY ELECTRIC
 COOPERATIVE ASSOCIATION
 PO BOX 257
 RUSK TX 75785-0257



0000000000 00000012345 00000012345 00000012345 0

WHAT TO DO IF YOUR POWER IS OUT

If your power is interrupted, first check your fuses and circuit breakers, then check to see if your neighbors have power. If you believe the problem is on Cherokee County Electric line, report the outage by calling 903-683-2248 or 1-800-992-4280. Providing your phone number will expedite locating the problem.

UNDERSTANDING YOUR BILL

Billing Date – Date the bill is prepared and mailed.

Present/Previous Reading – Meter Reading used to determine quantity of kilowatt-hours

Energy Charge – The energy charge is billed based on the number of 'kilowatt-hours' of electricity you use, and is comprised of two elements. One is a portion of the wholesale cost of the electricity we buy from power plants and deliver to your home or business. The other is a portion of the cost to build and maintain our electric distribution system that is not captured in the service availability charge.

Kilowatt-Hour – A kilowatt-hour (kWh) is the standard unit of measure for your electricity use. It is the amount of electricity required to power a 1000-watt device for one hour. For example, a 100-watt light bulb running for one hour uses one-tenth of a kWh. If electricity costs 10 cents per kWh, that 100-watt light bulb would cost one cent per hour to operate.

kWh Used – Amount of kilowatt-hours used during the billing period.

Power Cost Recovery Factor (PCRF) – CCECA is a distribution cooperative and our electric power is purchased through a Generation and Transmission cooperative (G&T). The power cost fluctuates from month to month and is passed on from the G&T to CCECA then to its members. When the power cost is greater than the amount recovered through the Energy Charge established in 2023, a power cost recovery factor (PCRF) is added to each member's bill. The PCRF is multiplied by the number of kWh's each member uses that month and allows CCECA to recover the total charge for power cost.

Service Address – Physical address where the meter is located.

Base Charge – The base charge is a fixed fee that recovers a portion of the cost required to deliver power to your home or business. This charge is intended to recover the investment in the infrastructure, which includes metering, poles, wires, transformers and substations. The actual cost of this infrastructure is higher than we recover through the charge. The remainder of the expense is captured in the energy charge.

Due Date – Date after which payment is late and subject to a late fee.

Total Current Charges – Total charges in the current billing period, not reflecting any past due amounts.

Total Amount Due – Total charges in the current billing period plus any past due amounts.

PAYMENT AND BILLING OPTIONS

Electronic Funds Transfer (EFT)

Automatic payment deduction from the bank account of your choice by Bank Draft or Recurring Credit/Debit Card Payments. Forms available in our offices or online at www.cceca.net.

Levelized Monthly Payment (LMP)

Budget your bill with ease by paying an average of your previous usage rather than the full amount each month. To enroll in LMP, contact our office.

Paperless Billing

Stop paper statements and get an email when your bill is available to view online each month.

Phone or Online Payments

Pay your bill via check, debit, or credit card: During office hours by phone at 903-683-2248. 24-Hours at 1-844-326-5710 or www.cceca.net.

Pay in Person

Stop by our CCECA office in Rusk or Chapel Hill Monday through Friday 8:00 a.m. to 5:00 p.m. to pay your bill in person in our lobby or drive thru window. Both offices also have a night drop for after-hour check or money-order payments.

ACCESS TO YOUR METER

We may need access to your meter. Please remove obstacles such as locked gates or unfriendly dogs to ensure access to your meter or restore power.

PREVIOUS UNPAID BALANCE

The due date on your bill only applies to the current charges. Any previous amount due is past due and amount should be paid immediately to prevent the possibility of having your service disconnected. If past due amounts are not paid, your service will be subject to disconnection, which could include additional charges and a deposit.

CALL BEFORE YOU DIG

Digging responsibly is the only way to dig. Dial 811 at least two business days prior to the start of excavation.

IF ANY OF THE FOLLOWING INFORMATION HAS CHANGED, PLEASE INDICATE...

Your Name _____

Home Phone _____

Mailing Address _____

Work Phone _____

Physical Address _____

Cell Phone _____

City _____

State _____

Zip _____

Other Information _____