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29880 Hwy 69 North
Rusk, TX 75785

Critical Care - Medical Priority Registry

If someone in your home depends on an electrically operated health aid, take these steps to prepare for possible power outages:

- Plug electronic devices into surge protectors and consider using uninterruptible power supplies on important devices.
- Consider investing in a portable generator to power vital equipment in the event of an extended blackout. Consult with a qualified electrician before installing the device.
- Keep an adequate supply of prescription drugs and medical equipment on hand in case a storm prevents you from getting refills.
- Keep a corded land line operating in your home, as cordless phones need power and will not work without it.
- Let Cherokee County EC know that someone in your home relies on electrically powered medical equipment. Simply fill out the Critical Care - Medical Priority Registry for on this page and mail it to the address indicated.
- Report all outages quickly by calling 1-800-992-4280.

If you or a family member are currently listed in the Cherokee County EC Critical Care - Medical Priority Registry and your address, phone number or life-support equipment has changed, please submit a new form with updated information.

[Critical Care - Medical Priority Registry Form](#)



Critical Care - Medical Priority Registry Information

If you or a family member relies on any type of life-support equipment, fill out the information below to be added to our Medical Priority Registry.

- Update this information whenever there is a change. It will be verified annually once you are on the list.
- Being placed on this list will not keep your account from being disconnected for nonpayment.
- The cooperative cannot guarantee un-interruptible electric service, even for members placed on the Critical Care - Medical Priority Registry. Outages occur for reasons outside of the cooperative's control and are unavoidable. Members who rely on life-support equipment are encouraged to obtain back-up equipment, such as a generator or battery backup system, and to have an emergency plan, including a place they can go in the event of a long power outage.
- In the event of an outage, please notify Cherokee County EC immediately. Keep your account number, meter number, and Cherokee County EC phone number by the phone.
- During a large, widespread outage, the cooperative will post information and updates at www.cceca.net. You can also check the severity of outages on our online outage map, found at www.cceca.net or on our App. In a large weather event or catastrophe, we encourage members to get the latest outage updates through these channels.

Account Number (s): _____

Name: _____

Address: _____

Phone Number: _____ Email: _____

List Special Equipment: _____

Member Signature: _____

You must attach a prescription from your physician detailing life support needs.

Please mail this form along with the prescription from a physician to:
Cherokee County Electric Cooperative, P.O. Box 257, Rusk, TX 75766

If you have any questions, please visit www.cceca.net, call 1-800-992-4280 or email dianak@cceca.net or linettea@cceca.net.